



Kastrup, den 29. marts 2011

### **Unit Manager**

Jeg er glad for at kunne meddele, at Satinder Sandhu (Sats) vil starte som ny Unit Manager CPH, 4. april. Sats har tidligere været Deputy General Manager for Heathrow North og før det Deputy General Manager for Heathrow West og endnu tidligere Heathrow South. Sats har spillet en ledende rolle i udviklingen af Heathrow Units til at være nogle af de bedst fungerende enheder i Gate Gourmet, hvor både kollegaer og kunder kommer lang vejs fra for at blive inspireret af dette.

Fra 1. april vil han være ansvarlig for den daglige operation i både B1 og B2. Palle, Ole, Patrick og Keld vil rapportere direkte til Sats. Per Hansen vil arbejde tæt sammen med Sats i overgangsperioden for at sikre fortsat implementering af de allerede igangsatte initiativer. Herefter vil Per fortsætte sin stilling som Unit Manager Billund. Både Sats og Per vil rapportere direkte til mig, da jeg midlertidigt vil varetage positionen som Country Manager Denmark. Se venligst vedhæftede organisations chart, med den nye rapporteringsstruktur gældende 1. april 2011.

Jeg har også bedt Per om at overtage ansvaret for en kommende stilling som ansvarlig for "gateOPEX", som indebærer en standardisering af alle operationelle procedurer på tværs af alle GG units i Europa. Per's erfaring og overblik over vores forretning, vil være utrolig værdifuld for en succesfuld udrulning af dette projekt i den Skandinaviske region og jeg ser frem til fortsat at arbejde sammen med Per om dette.

I denne forbindelse vil jeg udtrykke en stor tak til Per for det store afsavn han har måtte lide de sidste 7 måneder, ved at være væk fra sin familie i Jylland for at varetage de midlertidige opgaver i CPH og for den store indsats han har gjort i forbindelse med den turnaround både operationelt og økonomisk i CPH units. Dette arbejde er ikke slut endnu, men jeg har tillid til at Sats vil være i stand til at fortsætte på det fundament som Per har støbt.

Derfor beder jeg jer tage godt imod Sats i vores team og derved være med til at bibringe succes for ham i hans nye rolle.

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I am pleased to announce that Satinder Sandhu (Sats) will join us as of April 4th as our new Unit Manager for Copenhagen. Sats has previously been in charge of Heathrow North as Deputy General Manager, and before that he was Deputy GM of Heathrow West and before that of Heathrow South. Sats has played a lead role in establishing the Heathrow units as some of the best performing operations within Gate Gourmet, with colleagues and customers coming from afar to visit and learn.

As of April 1<sup>st</sup> he will lead Copenhagen's daily operations for both B1 and B2. Palle, Ole, Patrick and Keld will report directly to Sats. Per Hansen will work closely with Sats during a transition period to secure implementation of a number of initiatives that are already in progress, after which Per will return to his previous position as Unit Manager Billund. Both Sats and Per will report directly to me, with the function of DK Country Manager being temporarily managed by myself.

Please have a look at the attached org charts indicating the new reporting lines within GG Denmark as of April 1<sup>st</sup>.

I have also asked Per to take new responsibilities in a soon to be announced corporate initiative called "gateOPEX", aiming at standardizing operational procedures across all GG units in Europe. Per's experience and oversight of our business will be extremely valuable for a successful deployment of this project in our Scandinavian region and I am looking forward to continue to work with him on this.

I would like to explicitly thank Per for the huge sacrifice he has made over the last 7 months to be away from his family in Jutland during his interim period in CPH and for the great contribution he has made to the turnaround of our operational and financial performance in Copenhagen. The work is not finished but I am confident that Sats will be able to continue on the path that has been prepared by Per.

Finally, please join me in welcoming Sats to our team. Thank you for the support you will give him to succeed in his and our mission.

With best regards,

Maxime Vanden Daele  
Gate Gourmet  
MD Scandinavia